



Why do I need a one-time code?

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Manulife

Wondering why you're sent a one-time code?

A one-time code is used when we must make sure it's really you signing in!

You will receive a one-time code by email or text*.

*If a mobile number has been provided.

Enter the code.

It can only be used once.

You have 15 minutes to enter the code. Then it expires.

If it expires, you can request to receive a new code right away.

...still haven't received it?

Try checking your spam, promotional and junk folders.

And that's it!

Now that's
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Have more questions?

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06/21 AODA