

Video Transcript (English)

## Provider lookup tool

Hi there, My name's Tanya - and I'm on the Group Benefits Marketing Team here at Manulife.

Today, I'm going to show you how to use the provider look up tool to find registered healthcare like chiropractors, and massage therapists from your smartphone.

First, we sign in to the plan member secure site. You can use the group benefits mobile app or Manulife.ca to get there.

Once you're signed in...

1. Select **Menu** to expand the dropdown
2. Then hit **Find a provider** on the menu
3. Now you can enter the **postal code** of a convenient location for you. I'm going to use one at work because I like to squeeze in appointments over lunch when I can.
4. Ok, then choose the kind healthcare provider your looking for from the dropdown.
  
5. That's it - Now you can view your results with option to refine your search
6. If you scroll down you can see the full list of providers in your area.

When you can choose a provider, you can map their location or call to make an appointment right from your smartphone.

Use the provider lookup tool to easily find healthcare for yourself or your family.

Stay tuned to discover more enhancements at your fingertips.