

Video Transcript (English)

## **Online claims enhancements**

Hi there, my name is Parnaa - I'm on the Group Benefits Team here at Manulife.

I've got good news to share! We added three ways you can get your money faster, when you submit your claims online!

1. If you have orthodontic expenses, now you can submit your orthodontic claims online!
2. We've also enhanced coordination of benefits claims. It's now easier to submit any amounts that aren't covered by your spouse's plan – to your plan.
3. And for those of you with a Health Care Spending Account, now you can submit claims and direct them to be paid from your HCSA.

These are just a few ways we're improving your online claims experience – the way to go, to get your money faster!

Stay tuned to discover more enhancements at your fingertips.