



<https://youtu.be/sFfLKqIJl4I>

Manulife Health Service Navigator®

(A man sits on a motorcycle, he puts on his motorcycle helmet. A male doctor stands beside him and also puts on a motorcycle helmet.)

We'd love doctors to follow us everywhere, but that's not the real world.

(A woman does yoga, outside, in front of a pond. The male doctor is beside her and does the same yoga pose.)

Doctors aren't always available right when you need them.

(An animated compass turns into the Manulife Health Service Navigator logo.)

What the real world does have is Manulife's Health Service Navigator.

(A woman sits at her computer and smiles at the male doctor who is seated next to her.)

It's credible, reliable medical information and support available when you go online 24/7 or give us a call...

(The screen shows the Health Service Navigator website home screen and displays information topics that one can search on the site, such as Canadian Health Care Guide, Prescription Drug Database, Find a Physician, Health Screening Guide, Community support Groups, Chronic Conditions Centre.)

... focused on giving you access to Canadian health care information you can trust to support you and your loved ones ... anytime, anywhere.

(The same woman continues to type on her computer. She then navigates around the Health Service Navigator website. She types on her computer again.)

With Health Service Navigator, you can:

- Get health tips and facts.

(The screen shows a webpage with options to explore a library of health information, such as the Condition Database and Prescription Drug Database, on the Health Service Navigator website.)

- Research hundreds of illnesses, treatments and prescriptions.

(The screen shows the webpage where one can search for a physician on the Health Service Navigator website, and then switches to the page that presents the physician details.)

- Find family doctors, specialists and facilities.

(The same woman is typing on her computer again. The screen shows the Health Service Navigator website contact page.)

- Learn about provincial coverage and public programs.
- Ask questions and get answers by phone from medical support staff.

(The screen shows a webpage with information about the Second Opinion Service available with Health Service Navigator.)

For serious illnesses, you can access expert second opinions from medical specialists

(A Health Service Navigator website page lists world-class medical facilities including the Boston Children's Hospital and Mayo Clinic.)

practicing at world-class facilities like the Boston Children's Hospital, Mayo Clinic, and more.

(A mom holds her baby while her husband looks at the baby over her shoulder. The same male doctor stands beside them and looks at the baby.)

Health Service Navigator is available to you and eligible family members with...

(The screen shows the Health Service Navigator website address.)

...select insurance plans from Manulife. Register today at Healthservicenavigator.com/insurance.

(A woman does yoga, outside, in front of a pond. The male doctor is beside her and does the same yoga pose.)

Not a Manulife insurance plan member yet?

(The screen shows the Health Service Navigator registration website address.)

Learn how Manulife can help take insurance protection a step further at Manulife.ca/HealthServiceNavigator.

(A young boy skateboards down a hill and the male doctor skateboards behind him.)

Health Service Navigator.

(The screen shows the Health Service Navigator logo.)

Be ready for the real world.

The Manulife Insurance logo appears on the screen and a disclaimer appears below it:

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