

How to set up your **Manulife ID**

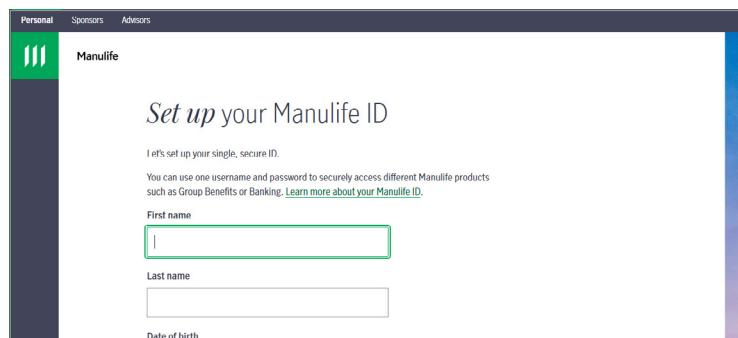
Manulife ID is a single, secure username and password for accessing Manulife products and services. **Follow the steps below to set up your Manulife ID and connect your Individual Insurance account.**

If you already have a Manulife ID, go to page 4 for instructions to connect your individual insurance policy to your ID.

Setting up your Manulife ID

If you don't have one yet, you'll need to create a new Manulife ID to access your Individual insurance policy.

1. Go to id.manulife.ca/register to register



The screenshot shows the 'Set up your Manulife ID' page. At the top, there are navigation links for 'Personal', 'Sponsors', and 'Advisors'. The Manulife logo is in the top right. The main heading is 'Set up your Manulife ID'. Below it, a sub-instruction says 'Let's set up your single, secure ID.' and a note: 'You can use one username and password to securely access different Manulife products such as Group Benefits or Banking. [Learn more about your Manulife ID.](#)' There are three input fields: 'First name' (with a placeholder 'I'), 'Last name' (empty), and 'Date of birth' (empty). The background has a vertical blue gradient bar on the right.

With **Manulife ID**, you get:



All-around security



Easy setup

2. As a new user, enter your **name, date of birth, and email**.

You'll need to pick a unique **username** and **password**.

Click **Continue**.

Manulife

Set up your Manulife ID

Let's set up your single, secure ID. [Learn more about your Manulife ID](#)

Please fill out everything.

First name

Last name

Date of birth

Day (dd)	Month	Year (yyyy)
<input type="text"/>	<input type="text"/>	<input type="text"/>
Select		

Email

Language for email

English French

Why are we asking for this information?

Pick a username and password

Username

Do you have to use your email as a username? [Show more](#)

Username tips [Show more](#)

Password [SHOW](#)

Password tips [Show more](#)

Re-enter your password [SHOW](#)

Continue

Already have a Manulife ID?

Sign in instead

3. You'll receive an activation email to continue setting up your Manulife ID.

Manulife

Go to your email to **activate** your Manulife ID!

This is the most important step in setting up your Manulife ID.

Why is it so important?

Click the link in the email we just sent to You've only got **15 minutes** to use it, so do it right away.

Didn't get the email?

Check your spam or junk folders.
If you don't see an email from us, wait 15 minutes and try setting up your Manulife ID again.
If you still don't see an email, contact us and we'll help you.

Click 'Activate' in the email to confirm your account.
You only have 15 minutes to do so.

This is the most important step for setting up your Manulife ID!



4. After you click **Activate**, we'll redirect you to a page where we'll let you know that your Manulife ID has been activated.

Click **Sign in**.

Manulife

We've created your Manulife ID, Kirra!

Thanks for activating your Manulife ID.

Let's sign in and finish setting up your Manulife ID. We'll guide you through the last few steps after you sign in.

Sign in

Note: If you see the below screen, you may have already created a Manulife ID. If you remember your username, click **Sign in**. If you don't remember it or if you're not sure you created one, click **Forgot username**.

Hang on – it looks like you might already have a Manulife ID

You may have **already created** one, or one was **created for you** if you have: *Manulife Securities, Manulife Investment Management, Manulife Vitality, or Retirement Redefined*.

Forgot username **Sign in**

Create a new Manulife ID anyway

5. Use your new Manulife ID username and password to sign in.

Manulife

Sign in with your Manulife ID

Please fill out everything.

Username

Remember username [Forgot your username?](#)

Password [SHOW](#) [Forgot your password?](#)

Sign in (highlighted)

Don't have a Manulife ID? [Set up a Manulife ID](#)

[What's a Manulife ID?](#)

7. A verification text with a code will be sent to your mobile number.

- You'll need this code to proceed.
- Enter the code and click **Continue**.
- **Note:** After the verification text arrives, you only have 15 minutes to use the code. So, do it right away!

Manulife

Let's confirm your mobile number

We just sent a one-time code to **999-555-1212**. You've got **15 minutes** to use it.

Code

[Get a new code](#)

Continue (highlighted)

Didn't get the code?

Check your mobile number—and make sure you've picked the right country code! If **999-555-1212** isn't right, you can go back and add a different mobile number. Or you can skip this step for now and do it later.

[Go back](#)

[Don't have a mobile number](#)

Add a mobile number

6. If prompted, add your mobile number to keep your Manulife ID secure.
- Enter your mobile number and click **Continue**.

Manulife

Hi Kirra! Let's add a mobile number to your Manulife ID

Why add a mobile number?
We use this mobile number to keep your Manulife ID secure. So we'd only use it for things like texting you a one-time code.

Mobile number +1 (highlighted)

Continue

[Don't have a mobile number](#)

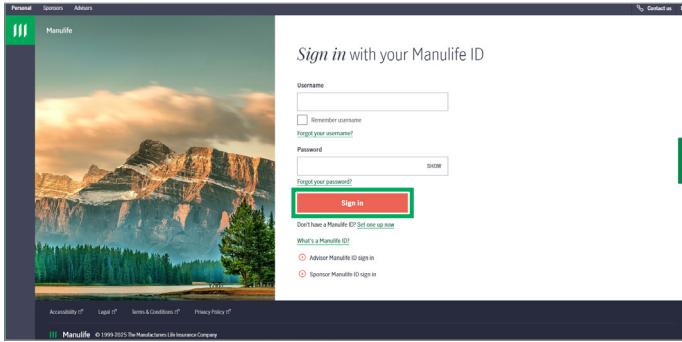


Congratulations, your Manulife ID is created!
Now, let's connect your individual insurance (term life, Critical Illness and/or disability insurance) policy to your Manulife ID.

How to connect your individual insurance policy to your Manulife ID

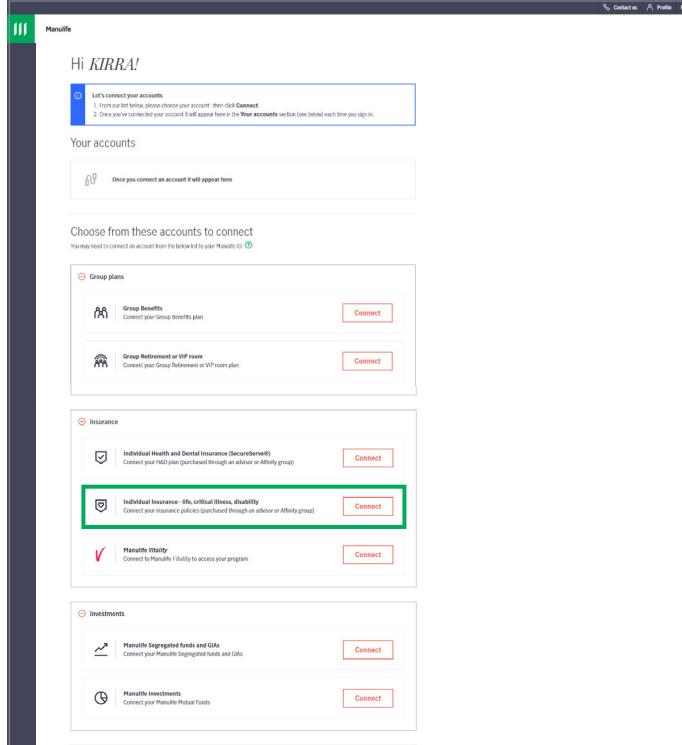
1. Sign in with your Manulife ID

- Click the link: [Sign in with your Manulife ID](#)
- Sign in using your Manulife ID username and password.



2. Select Product Type

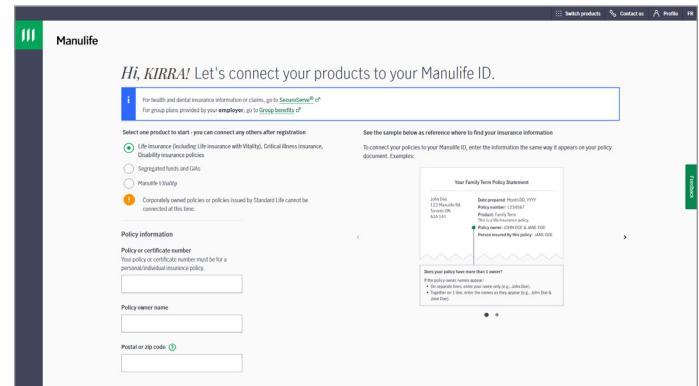
- On the “Connect your products” page, choose **Life Insurance (including Life, Critical Illness, Disability)**.



Once you've set up your Manulife ID, follow these steps to connect your Life, Critical Illness, and Disability Insurance policies to your account. This will allow you to view all your policy details and documents in one secure place.

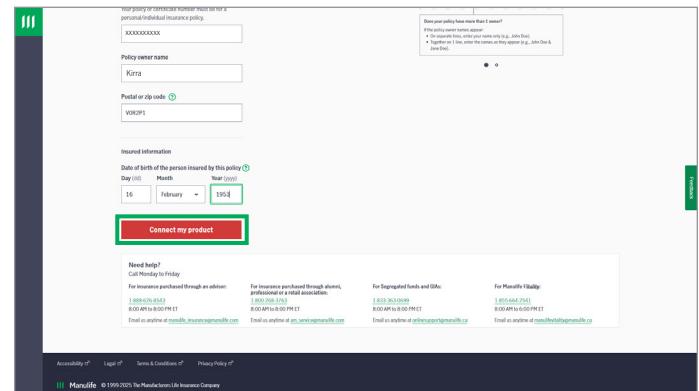
3. Enter Policy Information

- Fill in the following fields exactly as shown on your policy documents: Click the link:
 - Policy/Certificate Number** (This can be found in the top right corner of your premium notice or any Manulife issued insurance documents)
 - Policy Owner Name** (primary policy holder)
 - Postal Code**
 - Date of Birth** (Day, Month, Year)



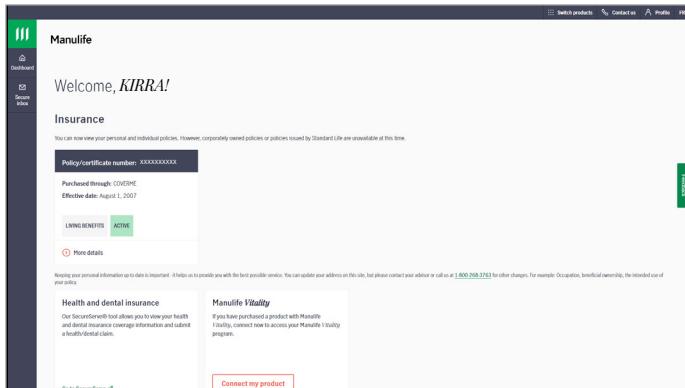
4. Click “Connect My Product”

- After entering all details, click **Connect my product**.



5. View Your Dashboard

- Once verified, you'll see your policy summary:
 - Policy number
 - Effective date
 - Coverage details



Welcome, **KIRRA!**

Insurance

You can now view your personal and individual policies. However, corporately owned policies or policies issued by Standard Life are unavailable at this time.

Policy/certificate number: XXXXXXXX

Purchased through: CONSUME
Effective date: August 1, 2007

LIVING BENEFITS: ACTIVE

More details

Keeping your personal information up to date is important. It helps us to provide you with the best possible service. You can update your address on this site, but please contact your advisor or call us at [1-800-268-2762](tel:18002682762) for other changes, for example: Occupation, beneficial ownership, the intended use of your policy.

Health and dental insurance

Our SecureBenefit tool allows you to view your health and dental insurance coverage information and submit a dental claim.

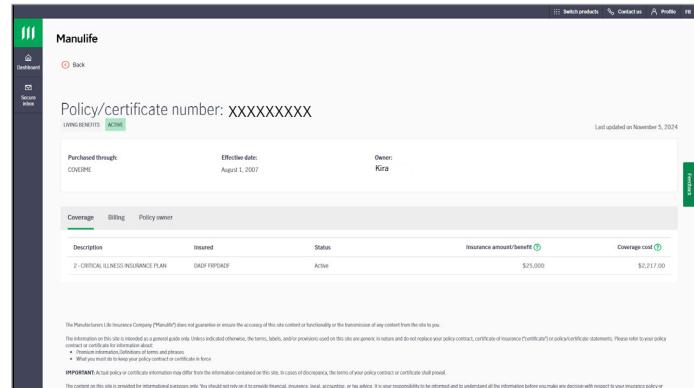
Manulife Vitality

If you have purchased a product with Manulife Vitality, connect now to access your Manulife Vitality program.

[On to SecureBenefit](#) [Connect my product](#)

6. Explore Policy Details

- Click on your policy to view:
 - Coverage
 - Billing
 - Policy owner information



Policy/certificate number: XXXXXXXX Last updated on November 3, 2024

Purchased through: CONSUME **Effective date:** August 1, 2007 **Owner:** Kira

Coverage **Billing** **Policy owner**

Description	Insured	Status	Insurance amount/benefit	Coverage cost
2 - CRITICAL ILLNESS INSURANCE PLAN	DADF FFMQAF	ACTIVE	\$25,000	\$2,217.00

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Congratulations, your individual insurance (term life, Critical Illness and/or disability insurance) is now connected to your Manulife ID!

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