## **TITLE:** Provider lookup

**ONSCREEN TEXT:** Tanya Voisin, Associate Marketing Manager

## SCRIPT:

Hi there, my name is Tanya and I'm here from the Group Benefits Marketing team here at Manulife.

Today I'm going to show you how to use the Provider lookup tool so you can find registered health care providers in your area.

So, if you're looking for a chiropractor, an optometrist, or a massage therapist, it's right here on your smartphone.

The first thing we need to do is sign in to the plan member secure site.

You can use the Group Benefits mobile app,

or you can get there through manulife.ca.

Once you're signed in, select "Menu" to expand the drop-down.

Then hit "Find a provider" on the menu.

Now you can enter a Postal Code of a convenient location for you.

I'm going to use one near work because I like to squeeze in an appointment over lunch when I can.

Okay, then choose the kind of health care provider you'll looking for from the drop-down.

And that's it!

Now you can view your results and refine your search.

If you scroll down further, you can see the full list of providers in your area.

When you choose a provider, you can call to make an appointment or map their location right from your smart phone.

Now you know how to use the Provider lookup tool to easily find health care for yourself or your family.

Keep watching to discover more enhancements at your fingertips.

**ONSCREEN TEXT:** Manulife logo